

# OLLEARIS S.A. POLICY OF IMS

**OLLEARIS S.A.** is aimed at the design and manufacture of piping systems and equipment for process and storage, made by Fiberglass Reinforced Plastics (FRP) and dual laminates (Fiberglass reinforced plastics with thermoplastic liner).

The management of Ollearis S.A. expresses its commitment to the **Integrated Management System of Quality and Environment (IMS)**, and encourages staff to be integrated and participate.

The willingness to evolution of their leaders, has become to Ollearis, in one of the few companies that can offer the design and manufacture of a wide range of products with superb characteristics of resistance to corrosion, as well as subject to the most stringent international standards. Its policy, broadly speaking, has consisted of:

**Offer the customer "Quality", defined as the satisfaction of expectations of him, both explicit and implicit, at the same time protecting the environment when carrying out our activity.**

In order to meet this objective, in Ollearis we have analyzed the **situation of the company**, both from the point of view of internal and external, and commit ourselves to:

- **Meet the needs and expectations of our customers**
- Assist the customer providing our know-how and always trying to solve and innovate in **mutual benefit**.
- Comply with the **requirements of the customer, the legal requirements** applicable to **our activities, products and services** and **any requirement** that the company can subscribe.
- Ensure the establishment of **objectives compatible with the context of the Organization and its strategic direction**.
- Given all the **required means and resources** for the IMS.
- **The assurance of the adequacy and the continuous improvement of the system**, through its periodic review and monitoring of the targets set.

The management of Ollearis S.A., ensures that the policy is distributed, understood and accepted by all staff, and is accessible to any interested party through our website.

Approved by:

General Management



In Martorelles, on 1st February, 2018